





# Update, Upgrade or Renewal Order

PDFlib GmbH  
Licensing Department  
Franziska-Bilek-Weg 9  
80339 München, Germany

Fax +49 • 89 • 452 33 84-99 order@pdflib.com

## Previous License Keys

One or more valid license keys must be supplied for each minor update, upgrade or support renewal order:

## Customer

Company \_\_\_\_\_

Department \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Country \_\_\_\_\_

Phone \_\_\_\_\_

Name and e-mail of invoice recipient: \_\_\_\_\_

Name and e-mail of technical contact: \_\_\_\_\_  
\_\_\_\_\_

Customer or reseller no. \_\_\_\_\_

Customers in Germany must add VAT (MwSt.). Customers from other EU countries must provide their VAT identification number:

## Order Processing

PDFlib GmbH quote number: \_\_\_\_\_

Corporate purchase orders are accepted from large international corporations. PO number: \_\_\_\_\_

**Credit Card**  MasterCard  Visa  American Express

Card number: \_\_\_\_\_

Expiration date (month/year): \_\_\_\_\_ / \_\_\_\_\_

Name on card: \_\_\_\_\_

## Minor Update: 20% of the License Fee

A minor update changes a 9.x license to a license for the latest maintenance release (minor version) on the same platform. The fee for minor updates is 20% of the list price of the target product.

This is a minor update of the version 9 license(s) above to the latest maintenance release at the time of purchase.

## Upgrade to a more advanced Product

An upgrade changes an existing license for a PDFlib 9 product to the latest release of a more advanced product on the same platform, invalidating the old license(s). The upgrade and support fees are indicated below as percentage of the target product's license fee.

This is an upgrade of the version 9 license(s) above from

- PDFlib to PDFlib+PDI: 50%
- PDFlib to PPS: 70%
- PDFlib+PDI to PPS: 35%
- Add support for one year at 20% of the license fee

## Renew existing Support

Renew existing support for the license(s) above for one year at 20% of the license fee.

## Automatic future Support Renewal

Available for upgrades and support renewals: automatically renew support every year until terminated.

## Signature

Title \_\_\_\_\_

Printed Name \_\_\_\_\_

Date \_\_\_\_\_

Signature \_\_\_\_\_

# PDFlib® 9.4

## Licensing Notes

More information about licensing and support can be found at [www.pdflib.com](http://www.pdflib.com).

### Availability of PDFlib 9

In order to protect customer investments and to allow customers to extend existing PDFlib 9 installations without changing their software stack, PDFlib 9 licenses are still available after the release of PDFlib 10. The exact conditions of PDFlib 9 availability depend on whether or not the customer has an active support agreement as detailed in the following table:

Customer already has...	PDFlib 9 is available until...
...no PDFlib 9 licenses	(January 2022)
...PDFlib 9 licenses without support	December 2022
...PDFlib 9 licenses with active support	December 2023 (end of lifetime for PDFlib 9)

PDFlib 9 licenses purchased after January 31, 2022 are not eligible for free updates to PDFlib 10 (even with active support). However, they can be updated at the reduced fee (60% of the target price) to the same version 10 product on the same platform (e.g. a PDFlib 9 license can be changed to a PDFlib 10 license at 60% of the list price of PDFlib 10).

### The PDFlib Product Family

The PDFlib product family comprises three separate products:

- ▶ PDFlib includes a variety of functions for generating PDF output.
- ▶ PDFlib+PDI includes all PDFlib functions plus the PDF Import Library (PDI) for including existing PDF pages in the generated output. It also includes the pCOS interface for querying PDF objects.
- ▶ PDFlib Personalization Server (PPS) includes PDFlib+PDI plus functions for filling PDFlib Blocks. A PPS license also covers the PDFlib Block Plugin for creating Blocks interactively with Adobe Acrobat on macOS and Windows.

A feature comparison is available in the product documentation and on [www.pdflib.com](http://www.pdflib.com). PDFlib, PDFlib+PDI and PPS are distributed as a combined binary which is fully functional, but displays a demo stamp across all generated pages unless a valid license key is applied. The pCOS interface for querying PDF objects is contained in the evaluation versions, but it is limited to small documents. According to your order the license key will activate PDFlib, PDFlib+PDI or PPS.

### Invoicing and Delivery

Orders are usually processed within one business day. Customers in the Americas, Australia and Japan will be invoiced in US-\$, all other regions in Euro.

After processing your order we will send you an invoice and the license key(s). The software can be downloaded from [www.pdflib.com](http://www.pdflib.com).

### Volume Discounts

Volume discounts are available for multiple licenses of the same product, provided all licenses are ordered with a single combined order:

- ▶ 5 or more licenses, updates or upgrades: 10% discount
- ▶ 10 or more licenses, updates or upgrades: 15% discount

Please contact us for larger numbers of licenses (see [www.pdflib.com/buy/direct-sales/volume-discounts](http://www.pdflib.com/buy/direct-sales/volume-discounts)).

### Value added Tax (VAT)

- PDFlib GmbH's invoicing and VAT handling are governed by EU law:
- ▶ Customers from non-EU countries will not be charged VAT.
  - ▶ Customers from Germany will be charged VAT (MwSt.).
  - ▶ Customers from all other EU countries must provide a valid VAT identification number. Orders without a valid VAT ID cannot be processed.

See [www.pdflib.com/buy/direct-sales/vat](http://www.pdflib.com/buy/direct-sales/vat) for more information.

### Operating System Platform

The target operating system platform must be specified with each order since the license is bound to a specific platform. Refer to the corresponding »system requirements« document for deployment details. The license is valid for all supported language bindings (programming languages) on the selected platform.

### Support

We offer optional support contracts in combination with a new product license or to renew an existing support contract. Active support includes the following advantages:

- ▶ technical support with short response times
- ▶ all minor (maintenance) and major (functional) updates included
- ▶ early availability of bug fixes
- ▶ maintenance releases and technical support available until the end of a product's lifetime
- ▶ additional licenses can be purchased until the end of the lifetime

Customers without active support can only use the licensed version, but not any later maintenance updates.

The support fee is 20% of the license fee per year. The fee for one year support renewal is 20% of the license fee of the current maintenance release of the licensed product at the time of renewal. Support can optionally be renewed automatically every 12 months until it is terminated by the customer.

### Scope of a License

One license covers a single computer running on the selected operating system platform. The license includes all virtual machines (VMs) provided the VMs run under the same operating system. Development licenses for machines which are not used for production purposes and run under the same operating system are free with each license. Redundant (backup) machines do not require a separate license, provided they are never used concurrently with the actual production machines. Groups of load-balancing servers require a license for every server in the group.

### License and Support Conditions

All sales are governed by our General License and Support Conditions which are available at [www.pdflib.com](http://www.pdflib.com).